

DAIMLERCHRYSLER

DaimlerChrysler Academy

August 11, 2005

Mr. Chris Hanson
Hibbing Chrysler Center
1329 E. 39th St.
Hibbing, MN 55746

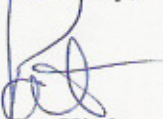
Dear Chris,

We would like to thank you for your recent participation in the development of DaimlerChrysler Academy's *Prospecting for Success* Web course.

As one of an elite group of the most successful DaimlerChrysler sales professionals, you possess a wealth of knowledge and expertise that you've worked hard to acquire during your career in the automotive business. It's especially gratifying to us that you're so willing to share what you've learned with a new generation of sales professionals — those with the drive and aspiration to attempt to follow in your footsteps.

By inspiring and leading others through your exceptional example, you help ensure a successful future for DaimlerChrysler and our dealerships across the country. After all, it is through your hard work and achievements that we're able to sell the best cars and trucks in the industry.

Sincerely,



Pat Kittle

Director – DaimlerChrysler Academy